



FASTENERUSA[®]

SYSTEMS, INC.
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RB SERVICE DEPT. WORK ORDER FORM

MAX Authorized Rebar Tier Repair Service Center

Date Shipped: _____

Please complete and submit this form with your Rebar Tier(s)

Company Name _____

Contact Person _____ Email _____ Phone _____ Fax _____

Return Shipping Address _____ City _____ State _____ Zip _____

* Please fill out this section completely to ensure proper return of all your contents.

* Feel free to describe any tool problems on the back of this form.

Model:	RB213	RB392	RB395	RB397	RB515	RB650	RB650A	RB655
Unit Qty:								
Charger Qty:								
Battery Qty:								
Tool Case Qty:								

(Please do not write below this line - space reserved for RB Technicians only, Thank you)

SN(s): _____

- CHECKLIST:
- 1 Notify customer upon arrival _____
 - 2 360° visual inspection _____
 - 3 Battery life inspection _____
 - 4 Preliminary tie test _____
 - 5 Complete teardown of all parts _____
 - 6 Visual inspection all internal parts _____ (excludes RB213/392)
 - 7 Retrieve tool history through circuit board test _____
 - 8 Complete internal electronic diagnostic _____
 - 9 Provide service estimate, await customer approval _____

Model	Date: _____	Time: _____	Adtl' Models	*Amount
_____	*Amount: _____	Approved by: _____		

**\$9.00 Diagnostic Fee per tool + Return Shipping applied to declined repairs (waived upon approval of service)*

- 10 Replace worn and/or damaged parts _____
- 11 100% internal parts cleaning _____
- 12 Re-grease with new factory approved grease _____
- 13 Re-assemble and restore original factory settings _____
- 14 100% external parts cleaning _____
- 15 Tie testing (minimum 30-40 ties) _____
- 16 Notify customer upon completion, arrange shipping _____

Comments: _____

RB Technician: _____

Date Completed: _____

Thank you for choosing FastenerUSA to service your MAX Rebar Tier
We appreciate your feedback. Please leave us a testimonial at www.fastenerusa.com regarding our service! Thank you.